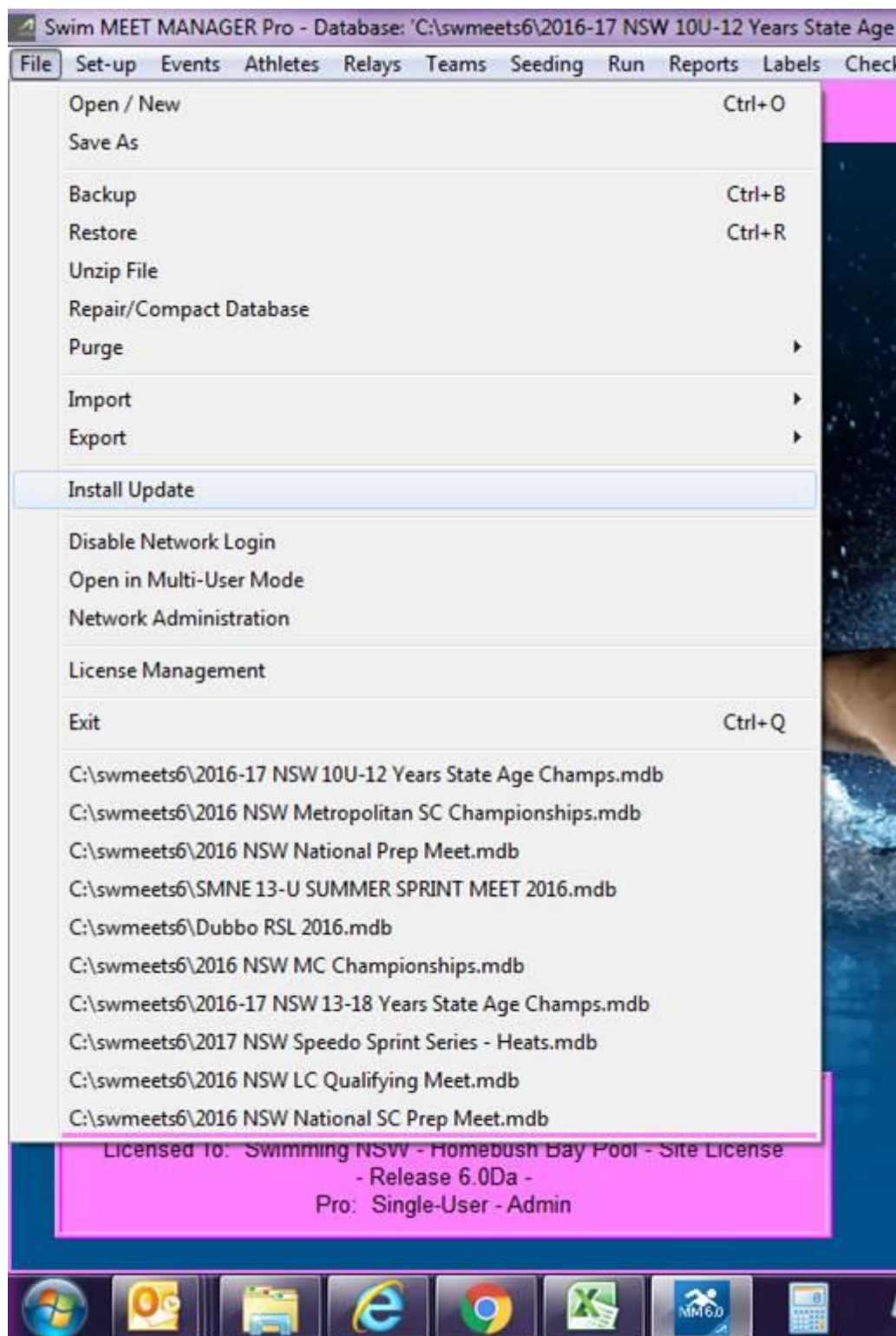


Updating MM when prompted

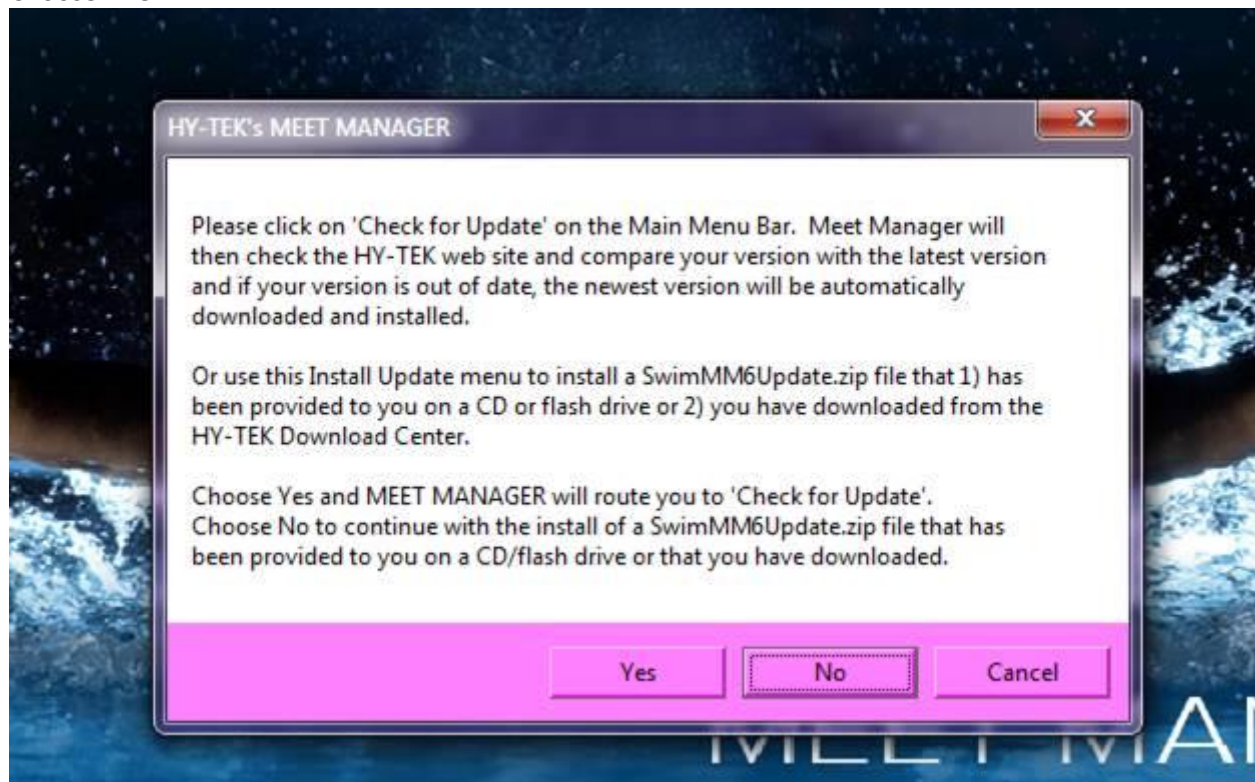
It will only ask to update if there is an update available. If you choose not to update when it prompts you, then it will prompt you every time you open it until you update it.

The reason we say no to the prompt is because it takes forever and can often stall a computer....we say no, but then go onto the hytek website, download the update (which takes all of 3 minutes) to the desktop, then go back into MM and click File – Install update and then load the one you saved, rather than letting meet manager download it itself...Does that make sense?

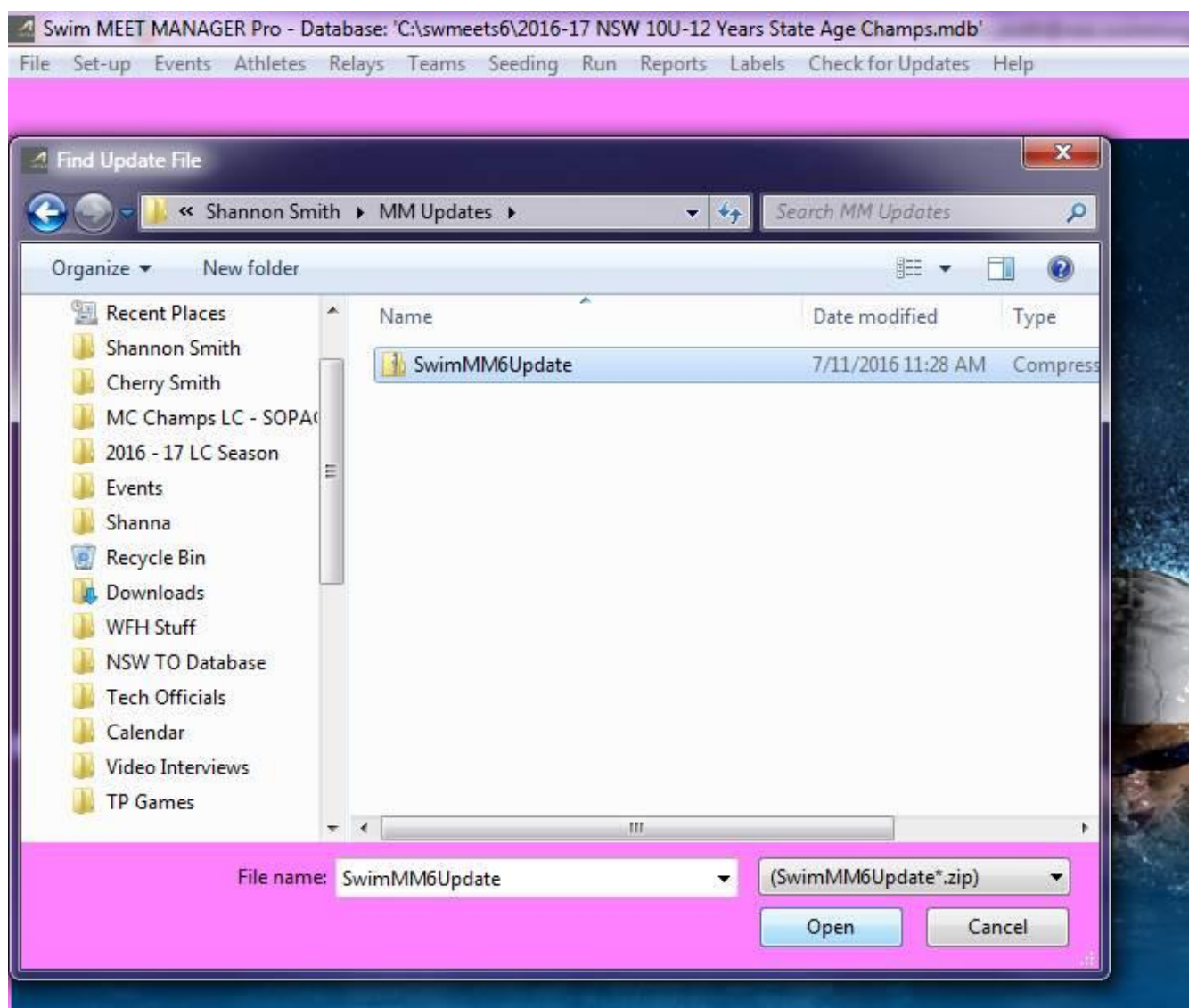
If it stops halfway through as mentioned below, I'd say they have done the upgrade through MM and that screws everything up, so I would recommend them go to [HERE](#) and download the latest MM update (they have to select Meet Manager from the menu), then from the home screen in MM, File – Install Update:



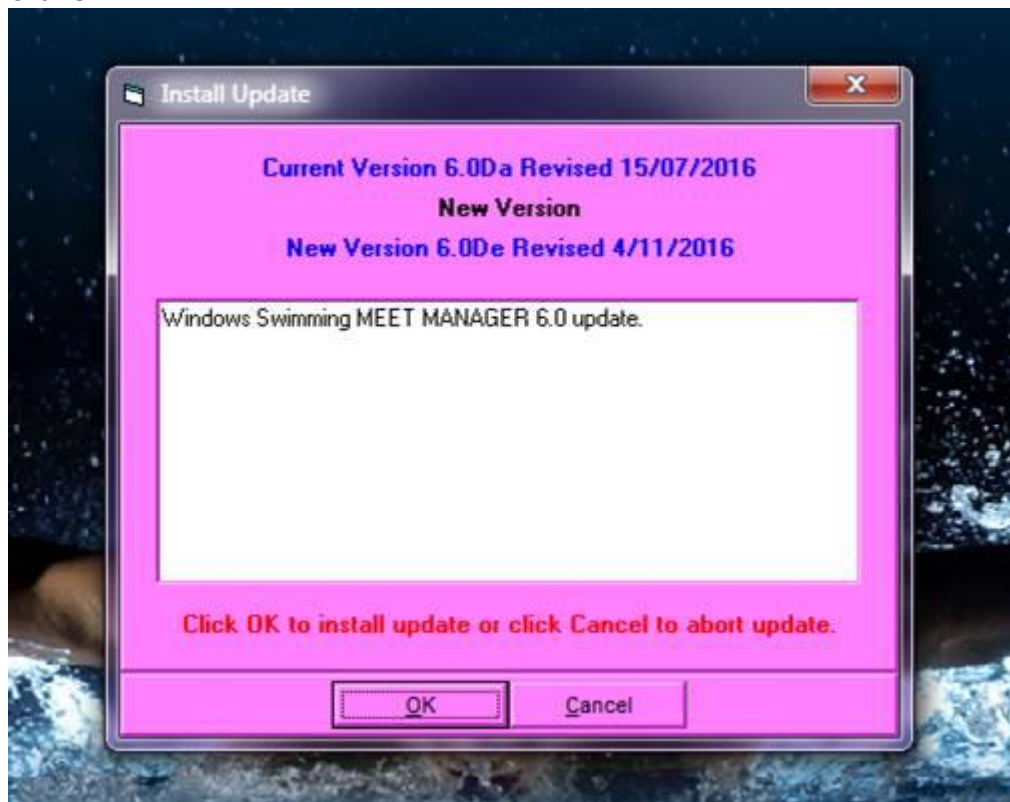
Choose "NO"



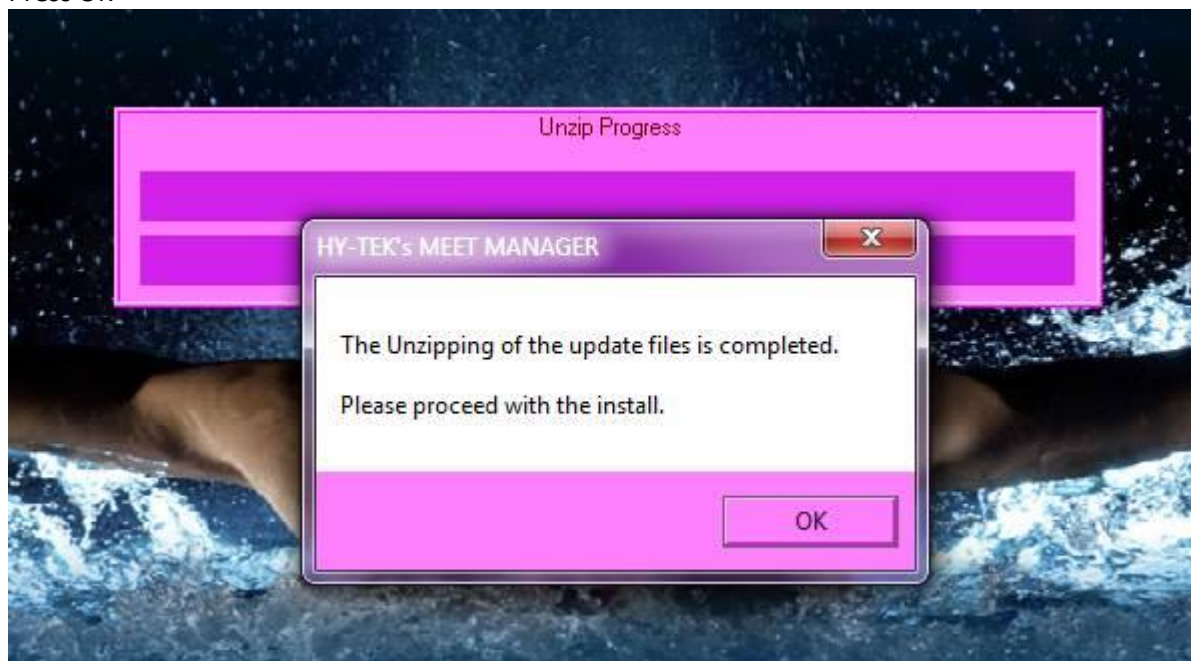
Find where you saved it, select and OPEN



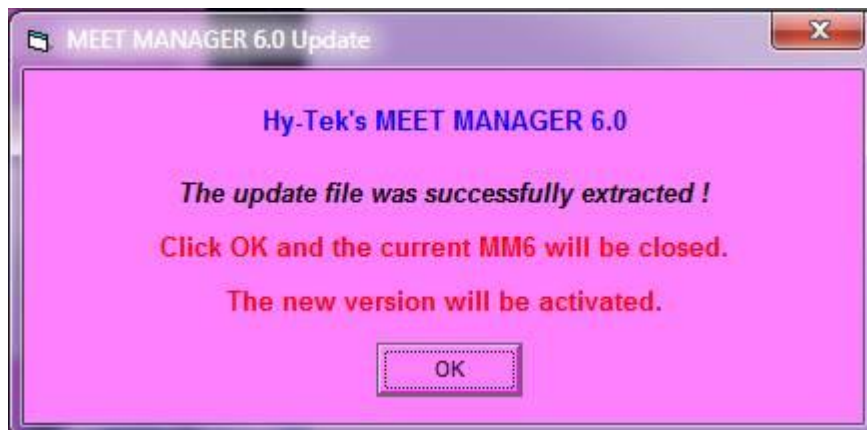
Click OK



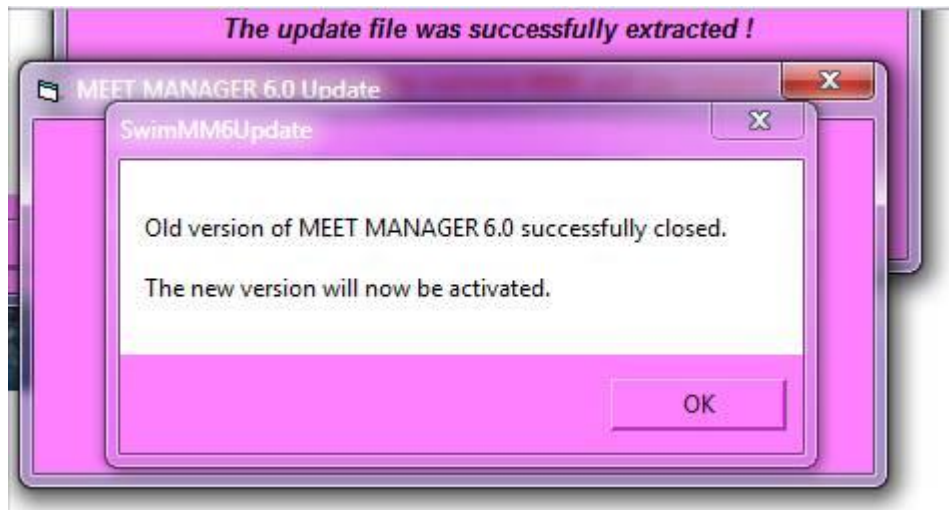
Press OK



Press OK



Press OK



New MM will open.

That all took me under 10 minutes to download, install update AND send you screen shots as I went..... you'd still be waiting for the update to download if you go through Meet Manger when it prompts.